

## Surgeries also at:

Tiverton Dental Centre  
62 Bampton Street  
Tiverton  
Devon  
EX16 6AH  
Tel: 01884 252992

Newquay Dental Centre  
194 Henver Road  
Newquay  
Cornwall  
TR7 3EH  
01637 879207

Holmead Dental Centre  
Holmead Farm  
Templeton  
Devon  
EX16 8BT  
Tel: 01884 881253

Website: [www.dentalcentres.co.uk](http://www.dentalcentres.co.uk)

## Useful Contacts:

NHS Direct: 0845 4647  
Devon PCT 01392 687173

Devon Dental Helpline  
01392 823682

Devon PCT  
County Hall  
Topsham Road  
Exeter  
Devon  
EX2 4QL

## Opening hours:

Monday	08.45 - 18.00
Tuesday	07.45 - 20.00
Wednesday	07.45 - 18.00
Thursday	08.15 - 17.00
Friday	07.45 - 17.00



**Cullompton Dental Centre**

**Bruce M Pearson BDS**  
**Nat Chambers BDS**  
**Sahar Dadbakhsh BDS**  
**Dapo Olotu BDS**  
**Zahraa Al-Shamary BDS**  
**Trish Hobson (Hygienist)**



2 Higher Street  
Cullompton  
Devon  
EX15 1AJ

Tel: 01884 33700

## Services Provided

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We provide an excellent standard of dental care, both NHS and privately, adults and children alike. We employ a hygienist who is trained in all aspects of scaling, polishing and promotion of oral health. We offer preventative and cosmetic dentistry, we have a private specialist referral centre offering implants, oral surgery and endodontics, and patients can be referred for orthodontic treatment. To request services as a patient please speak to one of our receptionists who will be able to help you.

### *NHS Treatment and Charges*

Some NHS patients are entitled to either full or partial exemption from charges. If you think you may qualify, please ask.

The NHS provides all treatment to maintain and secure your oral health. You may wish to choose a treatment provided privately as an alternative to NHS treatment. We are happy to discuss these options with you.

**All NHS fees are payable at time of booking, any further charges are payable at consultation.**

### *Confidentiality*

Strict confidentiality of patients' records and information is maintained at all times. Patient records will not be passed onto any third parties without the patients' express permission. Some patients may have concerns about personal information held on computer databases. However we are fully registered with the Data Protection Registrar and conform to the regulations concerning the holding of patients records on computer and manual form under the Data Protection Act. As a patient you are entitled to inspect any information we hold with respect to your patient record. Under the Data Protection Act we may make a charge for doing this and currently we are able to provide copies of patient's records within ten working days for a charge of £20.00 .



### *Our policy*

It is our policy for each patient to see one dentist on a continuing basis. However, if this is not possible for any reason, suitable alternative arrangements will be made for you to see someone within the practice. Patients are able to request a specific dentist if they wish. Good communication with our patients is very important to us and we take time to explain proposed treatment, and any risks associated with it as well as alternatives. There will always be time to ask questions about your treatment or any other aspects of your care at our practice.

### *Emergency Care*

Patients of the practice who have a dental emergency during opening hours should telephone the practice where they will be given advice and an appointment at the earliest opportunity. Patients who have an emergency out of opening hours should call the practice where a recorded message will give details of our out of hours arrangements. The PCT will deal with out of hours emergencies, they may provide telephone advice and arrange for a dentist to give you a call, and if treatment cannot be delayed until the practice re-opens, an emergency appointment will be arranged.

### *Complaints and refund Policy*

We want you to be entirely satisfied with your care and treatment at our practice. If a filling, root-filling, crown or bridge fails within one year, we will provide a free replacement or full / partial refund, depending on the circumstances. If you are not entirely satisfied with the service we provided at the practice, please talk to a member of staff or ask at reception for a copy of our complaints procedure.

### *Training*

The following dentists at this practice also act as trainers for recently qualified dentists: Bruce M Pearson and Frederick A Leach.

### *Facilities*

Our downstairs surgery is assessable to wheelchairs. Home visits for patients who cannot travel to the practice may also be available.

### *Missed Appointments*

If you are unable to keep your appointment please give at least 24 hours' notice, this enables us to make alternative arrangements, perhaps to see someone in pain. Patients that habitually break, cancel at late notice or arrive late for appointments maybe asked to seek treatment elsewhere.

### *Abusive or Violent behavior*

If a patient is abusive or violent to any staff, treatment will be terminated and the police and/or PCT informed.

### *Keep us Informed*

We will ask you to check your medical history form at each visit, please make a note of all drugs (names and dosage) for when you attend.

Please inform us of any changes to your address and telephone numbers, so we can keep your records up to date.

***Tiverton Dental Centre is part of B M Pearson Ltd.***