
Useful Contacts:

NHS Direct: 0845 4647

Devon PCT: 01392 687173



Holmead Dental Centre

Surgeries also at:

Cullompton Dental Centre
2 Higher Street
Cullompton
Devon
EX15 1AJ
Tel: 01884 33700

Newquay Dental Centre
194 Henvy road
Newquay
Cornwall
TR7 3EH
Tel: 01637 879207

Tiverton Dental Centre
62 Bampton Street
Tiverton
Devon
EX16 6AH
01884 252992

Website: www.dentalcentres.co.uk

Devon Dental Helpline:

01392 823682

DEVON PCT
COUNTY HALL
TOPSHAM ROAD
EXETER
EX2 4QL

Opening hours:

Monday	18.30 - 21.00
Tuesday	Closed
Wednesday	Closed
Thursday	08.00 - 18.00
Friday	Closed

Bruce M Pearson BDS



Holmead Dental Centre
Holmead Farm
Templeton
Devon
EX16 8BT

01884 881253

Services Provided

All our practices provide an excellent standard of dental care, both NHS and private, adults and children alike. We employ a hygienist who is trained in all aspects of scaling, polishing and promotion of oral health. We offer preventative and cosmetic dentistry. We have a private specialist referral centre offering implants, oral surgery and endodontics at Cullompton and patients can be referred for orthodontic treatment. To request services as a patient, please speak to the receptionist who will be happy to help.

Holmead Dental Centre is operated specifically to provide **private** dental care, although on occasions NHS patients from other practices with problems, are accommodated here.

NHS & Private Charges

Some NHS patients are entitled to either full or partial exemption from charges. If you think you may qualify, please ask. The NHS provides all treatment to maintain and secure your oral health. You may wish to choose a treatment provided privately as an alternative to NHS treatment. We are happy to discuss these options with you.

All NHS charges are payable at time of booking, any further charges are payable at consultation.

Private charges are individually agreed with patients after initial assessment. For a guide please see our website at www.dentalcentres.co.uk

Facilities

Our downstairs surgery is assessable to wheelchairs. Home visits for patients who cannot travel to the practice may also be available.



Our policy

It is our policy for each patient to see one dentist on a continuing basis. However, if this is not possible for any reason, suitable alternative arrangements will be made for you to see someone within the practice. Patients are able to request a specific dentist if they wish. Good communication with our patients is very important to us and we take time to explain proposed treatment, and any risks associated with it as well as alternatives. There will always be time to ask questions about your treatment or any other aspects of your care at our practice.

- **Strict confidentiality** of patients' records and information is maintained at all times. Patient records will not be passed onto any third parties without the patients' express permission.
- If a patient is abusive or violent to any staff, treatment will be terminated and the police and/or PCT informed
- We want you to be entirely satisfied with your care and treatment at our practice. If a filling, root-filling, crown or bridge fails within one year, we will provide a free replacement or full / partial refund, depending on the circumstances. If you are not entirely satisfied with the service we provided at the practice, please talk to a member of staff or ask at reception for a copy of our complaints procedure.
- As a patient you are entitled to inspect any information we hold with respect to your patient record. Under the [Data Protection Act](#) we may make a charge for doing this and currently we are able to provide copies of patient's records within ten working days for a charge of £20.00
- We will ask you to check your medical history form at each visit, please make a note of all drugs (names and dosage) for when you attend., Please inform us of any changes to your address and telephone numbers, so we can keep your records up to date.

- Patients of the practice who have a **dental emergency** during opening hours should telephone the practice where they will be given advice and an appointment at the earliest opportunity. Patients who have an emergency out of opening hours should call the practice where a recorded message will give details of our out of hours arrangements. The PCT will deal with out of hours emergencies, they may provide telephone advice and arrange for a dentist to give you a call, and if treatment cannot be delayed until the practice reopens, an emergency appointment will be arranged.
- If you are unable to keep your appointment please give at least 24 hours' notice, this enables us to make alternative arrangements, perhaps to see someone in pain. Patients that habitually break, cancel at late notice or arrive late for appointments may be asked to seek treatment elsewhere.

***Holmead Dental Centre is part of
B M Pearson Ltd***